

CLARIFICATION ISSUED IN PUBLIC INTEREST
(WITH TERMS & CONDITIONS)

To,

All our Valued Members,
Smart Gym

Subject: Clarification to various comments posted on social media platforms (Facebook) maligning the reputation and image of Smart Gym

Dear Sir/Ma'am

It is an absolute privilege to serve you at Smart Gym and in continuation of our constant effort to serve you better, this clarification is being issued to clear all doubts and rumors which are being spread by a group of select few persons on social platforms (Face book) who are motivated by ill will, having vested interest to harm the reputation of our prestigious Gym.

Aspersions are being casted on the reputation of Smart Gym by using the words like 'Cheating' & 'lying' in the context that Smart Gym is falsely propagating that we have branches in other cities or that we provide services in various cities including Burhanpur, Khandwa, Pune, Rewa & Mumbai and that name of one 'Fit N Fine Health Cub' is being misused by Smart Gym.

At the very outset we in very strong words condemn the baseless and misleading allegations of cheating and lying which are being levied at Smart Gym for being absolutely false and reserve our right to initiate appropriate legal actions against the erring persons involved in the conspiracy.

However in view of our customer friendly policy we at Smart Gym deem it proper to issue a clarification with regards to our policy of providing services to our members at our branches situated in Jabalpur, Sagar, Narsinghpur, Gadarwara and associate branches situated in indore Burhanpur, Khandwa, Pune, Rewa & Mumbai.

We at Smart Gym reiterate at the cost of repetition that we stand by our word of providing services to our esteemed members in any of the branches and sister concerns situated in the abovementioned cities and towns. Also we are happy to announce that very soon our services will be available in Bhopal, Indore & Gwalior for our valued members.

We in order to water down all allegations we at Smart Gym feel proper to clarify that **“Permanent or temporary transfers of membership”** from one branch to any other branch in any of the above mentioned cities namely Jabalpur, Sagar, Narsinghpur, Gadarwara, Burhanpur, Khandwa, Pune, Rewa indore & Mumbai can be done by submitting an application mentioning the branch/associate branch concern where transfer is requested to be made and period for which the transfer is requested to the Manager of the gym where original membership was taken along with a photocopy of the receipt issued at the time of taking membership or by sending an email to that effect with a scanned copy of the original receipt at smartgym@outlook.in

We at Smart Gym will be pleased to issue such transfer within three working days from the time of receiving the request in continuation of our customer friendly policy.

Happy and delighted to serve you Smart Gym

Management 😊